

<p>Health in Hackney Scrutiny Commission</p> <p>4th November 2019</p> <p>Housing with Care – improvement plan update</p>	<p>Item No</p> <p>7</p>
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OUTLINE

In January the Council’s in-house Housing with Care service was rated ‘Inadequate’ after an inspection by the Care Quality Commission. In February and March the Commission questioned the senior officers on how they were responding and considered the Action Plan which was immediately put in place. Here is a link to the discussion at the March meeting:

<http://mginternet.hackney.gov.uk/mgAi.aspx?ID=33641>

At the same time Healthwatch Hackney carried out 6 Enter and View inspections and provided input to the Council’s improvement work by supporting the work on engaging with the services user and families.

The CQC came to re-inspect in July and they published their re-inspection report in September. This upgraded the rating to ‘Requires Improvement’. The Commission agreed to invite officers back in Sept to provide an update on the progress being made with the improvement plan and the lessons learned but this was postponed to this meeting so that the re-inspection report from the CQC could be considered.

Attached please find:

- a) Cover report from Adult Services
- b) The CQC re-inspection report from September
- c) Healthwatch Hackney’s report on the service from August

Attending for this item will be:

Anne Canning	Group Director CACH	LBH
Simon Galczynski	Director – Adult Services	LBH
Ilona Sarulakis	Principal Head of Adult Social Care	LBH
Jon Williams	Director	Hackney Healthwatch

ACTION

Members are requested to give consideration to the report and make any recommendations as appropriate.